



Masterloy Products Company Policy

We, at Masterloy Products Company, are committed to sustain and enhance the satisfaction level of our customers and all interested parties and to consistently exceed their expectations by:

- Providing a quality product and service on time at a competitive price and at the best possible cost.
- Being responsive to internal and external factors which influence organizational performance.
- Effectively monitoring, and continued interactions with all key stakeholders.
- Ensuring effective implementation and continual improvement of our Quality Management System, through periodic reviews.
- Providing our employees with: all the necessary tools, training and environment to perform their job safely, effectively and to their satisfaction.
- Communicate the companies Quality Objectives and its performance in achieving these objectives, at all levels of the organization.
- Ensuring compliance to all applicable statutory and regulatory requirements.

This policy shall form the basis for establishing Quality Objectives at all levels and by its implementation we are committed to carrying out our business in a professional manner using best business practices.

Rui Rodrigues
President